

ACPE Annual Notice

Annual Notice must be published annually prior to the start of any CPE program and be included in the handbook, in addition to other sources, at the center's discretion. Publishing may include posting the Annual Notice on the center's website.

Items in bold must appear in the Annual Notice as stated here.

- **This ACPE CPE center/program guarantees to its students the right to inspect and review education records, to seek to amend them, and to specify control over release of record information.**
- **What constitutes directory information at that center and how to opt out;**
- **The definition of student records (ACPE's definition must be used; the center can add additional items);**
- **Details of the center's record's management protocols. Must include: A student has the right to object to record content. If not negotiable, the written objection will be kept with and released with the record.**
- **The Director of Spiritual Care, the Coordinator of Spiritual Care and an education official (vetted volunteer helping with accreditation have access to Student Records. Violations of Annual Notice protocols may be reported to the Chair of the Accreditation Commission at: ACPE, 55 Ivan Allen Jr. Boulevard, Atlanta, GA 30308.**

Guidelines for the Development of the Annual Notice

Directory Information is student information not generally considered harmful or an invasion of privacy if released.

- **Each Center defines directory information that will be released without specific consent unless a student "opts out." Students may opt out by giving written notice to the ACPE Educator.**
- **Common directory information includes: name, address, email, telephone, date of birth, religion, previous education, and photograph. All other information is released only with the student's written, signed, dated consent specifying which records are being disclosed, to whom, and for what limited purpose.**
- **Before releasing information, students must have received the Annual Notice.**

- **Current students can restrict directory information and/or record access at any time during attendance. Restrictions must be honored even after the student's departure. Former students cannot initiate new restrictions after departure.**

Evaluations and Process Notes

- **A copy of the ACPE Certified Educator's end of unit evaluation report will be given to the student. The student will be informed that the center will keep this evaluation for ten years and it will not be available to anyone else except with written permission from the student. If the student submits a written response, it will be kept with the educator's evaluation and subject to the same provisions. (Note "*Exceptions*" below)**
- **Students are responsible for maintaining their own files for future use. The center will not keep a permanent file of evaluation reports (See Annual Notice for center's particular protocol). Students will be informed at the time copies are given to them that it is their responsibility to keep copies for future use.**
- **CPE students are expected to give written consent for copies of the educator's end of unit evaluation reports (and their own if applicable) to be sent to any outside party.**
- **Supervisory Notes: The ACPE Certified Educator may keep process notes on a student. These process notes are for the exclusive use of the writer and are not considered a part of the student's record. They must be kept separately from the student record.**

***!Exceptions:* Certain exceptions concerning the release of information exist to protect the health or safety of the student or others, and for the purpose of accreditation or complaint review, or as required for legal processes. Before releasing material in any of these circumstances, consult with the ACPE Executive Director or ACPE Associate Executive Director.**

Records Management

- **When an ACPE program closes, the center's certified educator or appointed designee secures all student records and ships the records to the ACPE office, c/o Accreditation.**

- The center's policy and procedure about student record management must indicate the name or role of the appointed designee within the center's institution who is responsible to secure student records in the absence of an ACPE Certified Educator or Associate ACPE Certified Educator.
- In the absence of an ACPE Certified Educator or Associate ACPE Certified Educator, only the appointed designee indicated in the center's policy for student record management is authorized to retrieve student records with a student's written request and written authorization.
- The center shall keep educator's evaluations and student's written responses, if submitted, for at least ten years. These records shall not be open to anyone outside the CPE center except with the student's written request. (Note "Exceptions" above). After ten years, the center must keep the face sheet with identification information, but may destroy the educator's evaluation report and the student's written response (if submitted).
- Health records (mental and physical) must be kept in locked, limited access files, separate from other student records. Their use and release is subject to ADA and HIPAA. Certain safety and employment records are also subject to other federal regulations and state laws, and are to be kept separately.
- Material written by students, such as verbatims and case histories that contain information about other persons, including other students, will either be destroyed or, if they are part of the student's record, will have the identifiable information about everyone other than the student redacted. When peers are referenced in student's evaluations, only initials should be used.
- Students are allowed to review their record within 45 days of a written request. Record inspection cannot be denied based on the student's inability to come to the site or outstanding financial obligations. In the latter case, a center can note on the copy sent, "not available for official use." When a student record contains identifiers of another student, those must be redacted. The Annual Notice details records maintenance protocols and should include whether/how students may copy their records.

Digital and Electronic Student Records (at Riverside all records are maintained in paper.)

- **Centers must maintain student records, either digitally or on paper, in compliance with ACPE Standards and the center's policy for student records management.**
- **Digital and Electronic student records have the same storage requirements as paper records.**
- **Digital records must have at least one backup separate from the original hardware location. Backups should be dated and updated at least monthly or in accordance with institutional guidelines.**

Revised March 12, 2020